

**CUSTOMER FEEDBACK - Truro**

Date: 6 October 2011

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| Name   | Mr Paul Lutey  |
| Address where the turbine is located   | Cregan Gate Farm, Grampond Road, Truro TR7 4EL   |
| Turbine type and size  | Endurance Wind Power E-3120 50kW   |
| Why that turbine was chosen  | Best return on money + reliability!! Hopefully anyway!                                 |
| Reason for installing a wind turbine   | Investment   |
| When was the turbine was installed   | End of January 2011  |
| The best thing about having a turbine  | Hopefully a good return on your money long term  |
| The worst thing  | When the turbine breaks down or has a problem  |
| Tips for those about to embark on the process of installing a wind turbine   | Get your planning in quick, and worry about finances once you have planning permission |
| Would you 'do it all again' and install one now, having had the experience?  | Yes, about to do it!   |
| What would you do differently?   | Will try to install without damaging field too much                                    |
| Did everything go smoothly?  | Reasonably   |
| If not what happened, and how was it resolved?   |  |
| Please comment on the Aeolus Power (Wind-Energy) service   | On the whole very good   |
| Please mention here anything which you think may be of interest to someone setting out on the road of wind turbine installation. | Try to aim for installation of the turbine in the summer                               |
| Time from the Aeolus Power (Wind-Energy) Ltd Site Survey to full commissioning   | Approximately 9 months, including getting planning permission                          |
| Are you using/planning to use our 'Remote Wind Turbine Performance Monitoring Service'?  | Yes  |
| May we add this feedback to our website?   | If you wish  |