



CUSTOMER FEEDBACK – Galashiels

14 June 2011

Name	Mr Martyn Bergius
Address where the turbine is located	Over Langshaw
Turbine	Endurance Wind Power E-3120 50kW
Why that turbine was chosen	Little choice in 2009
Reason for installing a wind turbine	Plenty of wind
When the turbine was installed (<i>date supplied by Aeolus Power</i>)	Late September 2010
The best thing about having a turbine	Producing our own power
The worst thing	No downside
Tips for those about to embark on the process of installing a wind turbine	Start early: planning, grid connection, accreditation
Would you 'do it all again' and install one now, having had the experience?	Most certainly
What would you do differently?	Be a bit more street wise
Did everything go smoothly?	Mostly
If not what happened, and how was it resolved?	Mostly small, niggly problems
Please comment on the Aeolus Power (Wind-Energy) service	Good, attentive, efficient
Please mention here anything which you think may be of interest to someone setting out on the road of wind turbine installation	Get experienced people on the case
Time from the Aeolus Power (Wind-Energy) Ltd Site Survey to full commissioning (<i>info supplied by Aeolus Power</i>)	Mr Bergius had already obtained planning permission and it was possible to install the turbine within a few weeks of the Site Survey. Commissioning was September 2010.
May we put this feedback on our website?	OK

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