

**CUSTOMER Feedback – Yorkshire**

Date: 18 January 2012

Name	
Address where the turbine is located	Yorkshire
Turbine	Endurance Wind Power 50kW
Why that turbine was chosen	Affordable for us and reasonable return on capital
Reason for installing a wind turbine	Green energy production and profit
When the turbine was installed	December 2011
The best thing about having a turbine	Improved cash flow – we hope!
The worst thing	Working with the electricity distributor
Tips for those about to embark on the process of installing a wind turbine	Get a TIME quote from your electricity distributor before committing to anything
Would you 'do it all again' and install one now, having had the experience?	Yes
What would you do differently?	See above ( <i>get a time quote from your electricity distributor</i> ), and possibly go for a bigger turbine
Did everything go smoothly?	No, NEDL ( <i>Northern Electric Distribution Ltd</i> )
If not what happened, and how was it resolved?	Luckily I met the FD of NEDL and he prodded
Please comment on the Aeolus Power (Wind-Energy) service	Good to excellent
Please mention here anything which you think may be of interest to someone setting out on the road of wind turbine installation.	It appears to take longer to install than it should
Time from the Aeolus Power (Wind-Energy) Ltd Site Survey to full commissioning	18 months
May we put this feedback on our website?	Yes, anonymously